

Intumit Business Update for FY2023

Intumit Inc.

TPEX Code: 7547,

https://www.intumit.com/

March 6, 2024

Empowering Digital Transformation with **Generative AI**



Safe Harbor Notice

- Intumit's statements of its current expectations are forward-looking statements subject to significant risks and uncertainties and actual results may differ materially from those contained in the forward-looking statements.
- Except as required by law, we undertake no obligation to update any forward-looking statement, whether as a result of new information, future evens, or otherwise

Agenda



Company Profile



Business Progress for 2023



Future Business Focus



QA & Discussion

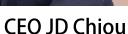




About Intumit

Established	May 1999
Capital	290 Million TWD; TPEX: 7547
Office	Taipei, Seattle, Tokyo, Beijing
CMMI	Level 3 Certificate
Patents	Over 20+
Implementations	Over 650+





Partners



Microsoft FY23 Partner of the Year **Award Top ISV** Partner 2023



LINE Biz-Solutions Tech and Solution Partner

- LINE Official Account Technology Partner (Only 18 companies in Taiwan, as of Aug 2022)
- CLOVA Partner (Only 6 companies in Taiwan, as of Aug 2022)

LINE Account Solutions Tech Partner 2023 Authorized



LINE Account Solutions CLOVA Partner 2023



Authorized



Apple Messages for Business MSP (Messaging Service Provider) Partner (Only 60 companies in the world, only in Taiwan, as of October 2021)



- Microsoft Teams Global 150+ Partner
- Microsoft Al Inner Circle Partner Program
- Microsoft Teams Partner Alliance
- Microsoft Top Valuable ISV, FY17/FY18/FY19/FY20H1
- Microsoft Best Co-Sell Performance ISV, GCR, FY18
- Microsoft Top App Innovation Partner FY22H1







INTUMIT

- Gartner Cool Vendors in Analytics 2017, Greater China
- Gartner Top Al Startups 2021, Greater China









IGERSOFT





Honor for recent years





Fukuoka Global Venture Awards: EY Creation Award

Gartner Cool Gartner Vendors in Analytics



Microsoft Top Valuable ISV FY17



2017th Taiwan 100 **Innovational Product:** Gold Award

Gartner

COOL VENDOR



GCR, FY18

ISV FY18 Microsoft Best Co-sell Performance ISV



2021 & 2022 Listed on ESB

Gartner Top AI Startups 2021, Greater China Gartner.



Apple Business Chat Tech Partner



Partner

LINE Biz-Solutions LINE Tech Partner

Microsoft Teams partner Alliance

Microsoft Top App Innovation Partner FY23

Ministry of Digital Affairs AI Service Org. Certification

Welcome to the Microsoft Al Inner Circle Partner Program Amplifying human ingenuity







LINE Account Solutions Tech Partner 2023 Authorized







Global Success Cases

85% Market Share in Taiwan Financial Sector

Over 650 Implementations



Financial Sectors

Public Sectors

Other Sectors

Global

○ 玉山銀行



一銀行 First Bank

臺灣銀行 BANK OF TAIWAN

土地银行



彰化銀行

南銀行



聯邦銀行















新光人壽

新光銀行

Shin Kong Bank

花旗銀行

元富證券

台新銀行

中華郵政

遠東商銀

全球人壽 中租迪和 CHAILEABE FINANCE

金融聯合徵信中心

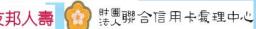
Richart 1

新光金控 Shin Kong Life

新光金控

(*)

新光金控







中國人壽











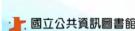






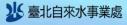


























AMGEN





SOGO

昇恒昌

Wyeth 惠氏

everrich

MEDIATEK

中華航空 CHINA AIRLINES

聯發科技





GIGABYTE









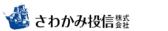












中国移动



OMRON

kuraray

HONDA

Affac.

DENSO

MERCK













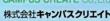






























明志科技大學

● 中平大学

南部科學園區

●図客中山科學研究院

















TSUEI MA MA Foundation for

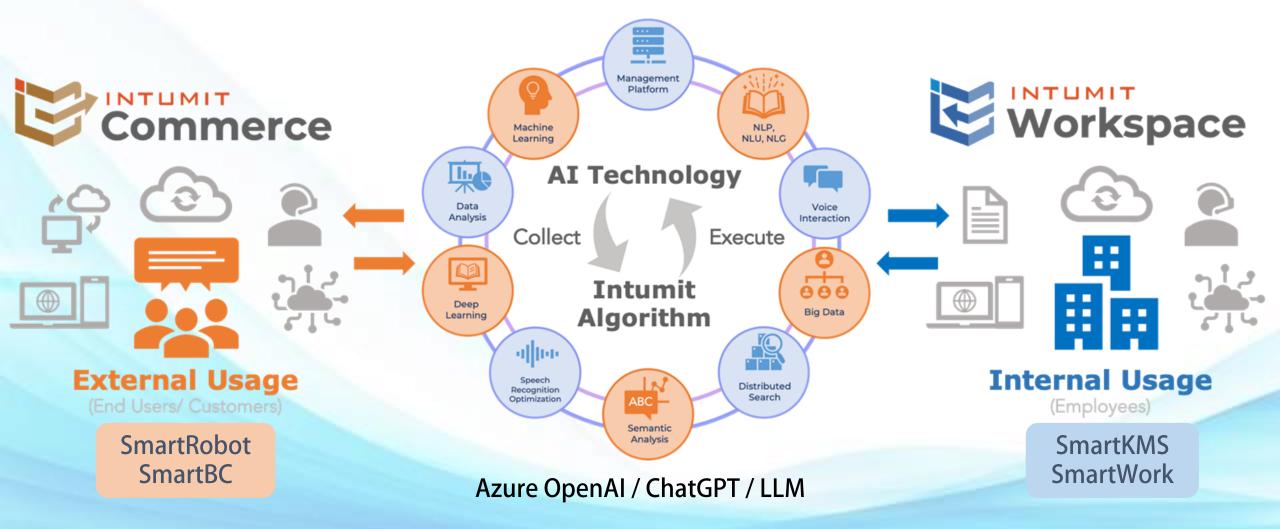








Intumit Services



Intumit Services with GenAl

Enterprise Level Conversational AI Copilot

Available in Any Cloud Platforms





User





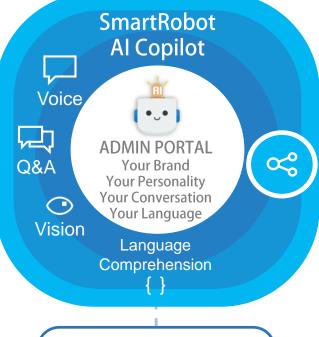




Omni-Channel







Generative Al





Knowledge, DB & Storage







Materials/Source

Conversation **Analysis & Analytics**

- Customer Feedback
- Conversation Logs
- Pattern and Trends



Diverse & Smart Dialogue Design

Conversation

Loas



- **Enguiries** and Accounting Transactions Promotion
- Product Compliance Recording Process
- FAO Training
- **Employee Management**

- Active Reminder
- Recommend **Products**
- Accounting and Consumption

ERP, CRM & Apps

- **Customer Insights**
- Finance & Operations
- **Order Management**
- **Precision Marketing**
- **Project Automation**













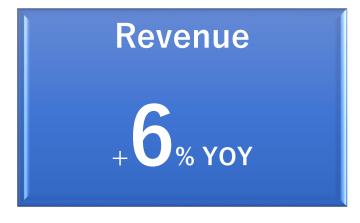








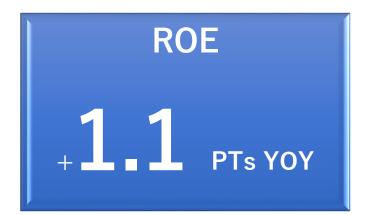
Financial Highlights of FY 2023











^{*}the numbers here are unaudited financial results of 2023

Progress for Technologies Development

專利案號:112106683

智專收字第1122009221-0

電子送件 [HTML]

日期:112年02月23日

【發明專利申請書】

 【案由】
 10000

 【一併申請實體審查】
 是

【事務所或申請人案件編號】 P4321TW-40

【中文發明名稱】 一種使用生成人工智能對善意問題的最佳答案進行排名的方法

【英文發明名稱】 A Method for Ranking the Best Answers to a Well-intentioned Question

Using Generative AI

【申請人1】

【國籍】 TW中華民國

【中文名稱】 碩網資訊股份有限公司

【英文名稱】 Intumit, Inc.



專利案號:112128011

智專收字第1122040123-0

日期:112年07月26日

電子送件 [HTML]

【發明專利申請書】

 【案由】
 10000

 【一併申請實體審查】
 是

【事務所或申請人案件編號】 P4346TW-40

【中文發明名稱】 一種以生成式AI為基礎的智慧型訊息回覆與派送系統

【英文發明名稱】 An Intelligent Message Reply and Delivery System Based on Generative

ΑI

【申請人1】

【國籍】 TW中華民國

【中文名稱】 碩網資訊股份有限公司

【英文名稱】 Intumit, Inc.

專利案號:112139034

等机系统,1121350

智專收字第1122055881-0

電子送件 [HTML]

日期:112年10月12日

【發明專利申請書】

 【案由】
 10000

 【一併申請實體審查】
 是

【事務所或申請人案件編號】 P4381TW-40

【中文發明名稱】 一種整合生成式人工智慧的語意搜尋方法

【英文發明名稱】 A Method of Semantic Search Integrating Generative AI

【申請人1】

【國籍】 TW中華民國

【中文名稱】 碩網資訊股份有限公司

【英文名稱】 Intumit, Inc.

L4

Progress on Generative AI

Semantic Search

Voice Recording & Summary

NLP

Vector Correlation

Composite Answer Generation

Source Tag

Easy Set-up

Smart Search for Big Data

Online News

Deduce Core Ideas

Auto Retrieve

Emotion Analysis

Voice Reply & Summary Generation/Analysis

Voice Analysis Distributing Mechanism

Automatic Documentation

Report Draft

Meeting Transcript

Meeting Record

Press Release

Generate Documents Based on Integrated Sources

Prompt Advice for Troubleshooting Anomalies

Multi-language Chatbot

Multi-language

Composite Answer

FAQ Auto Gen

Contents Auto Gen

Dialogue Flow Auto Generation

Optimized Traditional Q&A Process

Business Progress in ASEAN/Thailand





Humanica Group จับมือ Intumit Inc. เปิดตัวโปรแกรม SmartKMS และ ระบบ AI ตอบโจทย์ทุกมิติของลูกค้าด้าน Digital Transformation



Awards in 2023





Future Business Focus

Enterprise AI Market Growth are Accelerating

Gartner.





80%

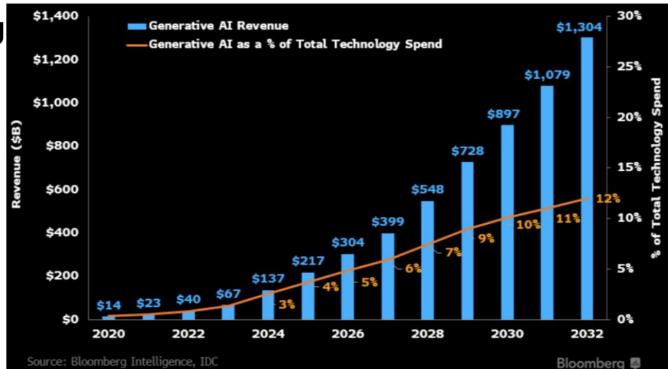
73.3%

71%

of enterprises will have incorporated AI by 2026

Spending on GenAl Solutions Will Reach \$143 Billion in 2027 with a Five-Year CAGR of 73.3% of Asia-Pacific CEOs are accelerating GenAl investments

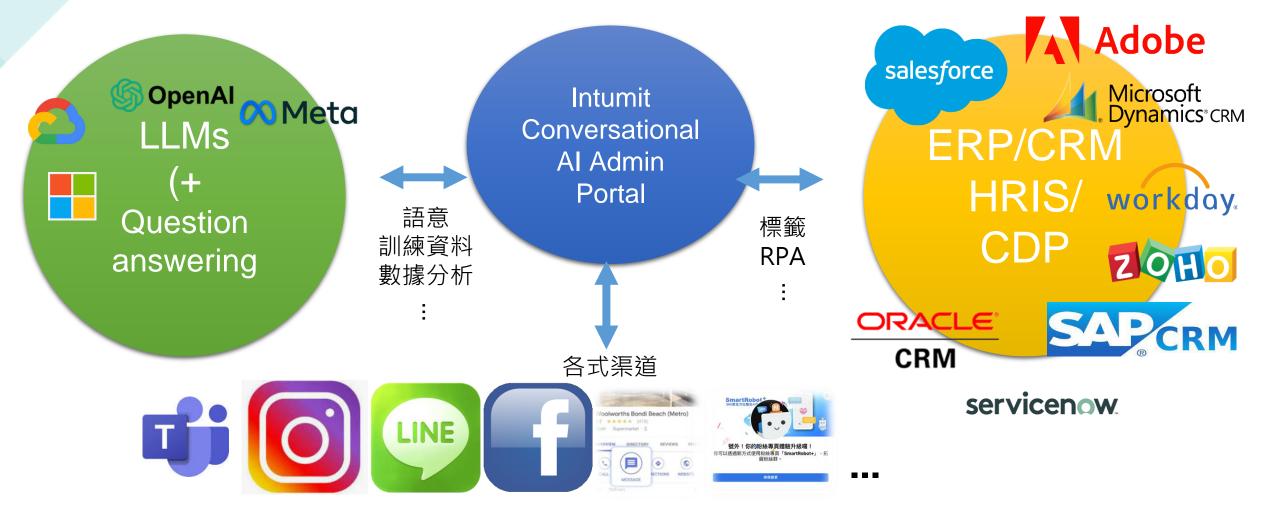
Bloomberg





Leverage- Embracing Global AI Ecosystems

Intumit Admin Portal for Global AI/SaaS Ecosystems





21

Diversity-Expand Partnership for Global Markets





Key Takeaways





Huge Addressable Market Opportunities



Fast Mover of Enterprise Generative Al



Solid Customer Base with Success Cases



Patented Technologies for Al Admin Portal



Partnership for Global AI Ecosystems



Empowering Enterprise DX with Generative Al









